

**HOUSE . . . . . No. 2174**

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The Commonwealth of Massachusetts

PRESENTED BY:

*Harold P. Naughton, Jr.*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying:

An Act relative to the Massachusetts emergency information program.

PETITION OF:

NAME:

*Harold P. Naughton, Jr.*

DISTRICT/ADDRESS:

*12th Worcester*

**HOUSE . . . . . No. 2174**

By Mr. Naughton of Clinton, a petition (accompanied by bill, House, No. 2174) of Harold P. Naughton, Jr. relative to the Massachusetts emergency information program. Public Safety and Homeland Security.

**The Commonwealth of Massachusetts**

An Act relative to the Massachusetts emergency information program.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

- 1 SECTION 1. Chapter 6A of the General Laws is hereby amended by adding after section
- 2 18L the following new section:-
- 3  Section 18M Massachusetts Emergency Information Program
- 4  (a) As used in this section, the following words shall, unless the context clearly requires
- 5 otherwise, have the following meanings:—
- 6  "Disability," an individual's physical or mental impairment that substantially limits one or
- 7 more of the major life activities; a record of such impairment; or when the individual is regarded
- 8 as having such an impairment.
- 9  "Major life activities," include, but are not limited to, caring for oneself, performing manual
- 10 tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing,
- 11 learning, reading, concentrating, thinking, communicating, and working.
- 12  "Special needs individuals," those individuals who have or are at increased risk for a chronic
- 13 physical, developmental, behavioral, or emotional condition and who also require health and
- 14 related services of a type or amount beyond that required by individuals generally.
- 15  "Public safety agency," a functional division of a public agency that provides firefighting,
- 16 police, medical, emergency management or other emergency services.
- 17  "Computer aided dispatch" or "CAD," a database maintained by the public safety agency or
- 18 public safety answering point used in conjunction with 911 caller data.
- 19  "Emergency Information Program" or "EIP," a supplemental 911 and Emergency Management
- 20 database to be used in emergency scenarios.
- 21  "Public Safety Answering Point" or "PSAP," a call center responsible for answering calls to an
- 22 emergency telephone number for police, firefighting, and ambulance services.
- 23
- 24  (b) The EIP shall be a hosted supplemental 911 and Emergency Management database and
- 25 shall be used by all PSAPs and Emergency Management Agencies within the Commonwealth.

26 This supplemental database should allow for individuals to provide information to be used in  
27 emergency scenarios and planning. The EIP service should: (1) Collect a variety of formatted  
28 data relevant to 911, Emergency Management, and other Public Safety agencies. Among other  
29 items, this information should include photographs of the individual, physical descriptions,  
30 medical conditions, allergies, household data, primary language indicator, and emergency  
31 contacts (2) allow for information to be entered by individuals via a secure website where they  
32 can elect to provide as little or as much information as they choose. (3) Be compliant with all  
33 accessibility elements of Section 508 of the Rehabilitation Act of 1973 (4) manage the currency  
34 of the data through an aging and reminder process, at least twice per year, requesting community  
35 members to keep their data up-to-date (5) Automatically display data provided by individuals to  
36 911 call takers for all types of phones (Landline, Mobile, VoIP) when a call is placed to 911  
37 from a registered and confirmed phone number (6) Support the delivery of community member  
38 information via a secure internet connection to all PSAPs within Massachusetts (7) service  
39 should work across all 9-1-1 call taking equipment in Massachusetts and allow for the easy  
40 transfer of information into Computer Aided Dispatch (CAD) or Records Management Systems  
41 (RMS) (8) provide decision support to Emergency Management through the collection,  
42 aggregation, and visualization of community provided information via a hosted, web-based,  
43 geospatial interface (9) allow EIP data to be made available at a city, county, state, or national  
44 level to help protect Massachusetts community members wherever they are with similar EIP  
45 databases already established within the United States (10) allow local communities the ability  
46 to tailor data collected based on their unique regional requirements (11) make data available to  
47 first responders (12) be designed to work in today's environment or future NG9-1-1 systems.

48  (c) Public safety and Emergency Management agencies shall make reasonable efforts to  
49 publicize the Emergency Information Program (EIP). Means of publicizing the database may  
50 include, but are not limited to, pamphlets, social media, neighborhood watch programs,  
51 community policing programs, television, municipal notification systems and websites.

52  (d) When special needs information is made available with the 911 call, the telecommunicator  
53 shall, where appropriate, relay that information to responding personnel.

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